What, if Anything, Is to Be Done?
Kay Lehman Schlozman, Sidney Verba, and Henry E. Brady
in The Unheavenly Chorus: Unequal Political Voice and the Broken Promise of American Democracy

This chapter focuses on changes that would have the result of making the participatory input from individuals and organizations more representative of the American public in terms of a variety of politically relevant attributes—not only such demographic characteristics as social class, race, gender, or age but also preferences and needs for government policy. It seeks to provide some analytical hooks to facilitate systematic thinking about the various strategies that might reduce inequalities of political voice, and emphasizes the reasons as to why political change is so difficult to realize and why it is so often a disappointment when it is achieved.